

RAHUL RAMESH M V

Senior UX Designer

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SUMMARY

Experienced UX designer focused on user research, design systems, and enterprise solutions, boosting user satisfaction and efficiency. Adept at cross-team collaboration and leadership communication. **Embracing the AI wave to embed intelligent innovation into designs.**

EXPERIENCE

Staff UX Designer

Gigamon

09/2023 - Present

A company focused on solutions for network traffic monitoring and optimization

- Designed an AI app analyzing Gigamon's AMI/AMX telemetry for instant, network-centric security, performance, and compliance insights via chat UI, Gigamon Insights.
- Designed another GenAI conversational assistant embedded in GigaVUE-FM that helps configure, understand, and troubleshoot Gigamon deployments using natural-language queries.
- Contributed to the design system by providing strategic inputs on component development.
- Directed the redesign of legacy features, improving task efficiency by 35%.
- Improved user satisfaction by 20%, resulting from innovative, user-centric UI design for Gigamon Fabric Manager.

Senior Experience Engineer

Hewlett Packard Enterprise

06/2021 - 08/2023

A global technology company providing a wide range of services and products

- Improved user engagement by 10% through leading UX design for HPE's GreenLake Central platform.
- Achieved a 20% reduction in design ambiguities and a 10% increase in customer satisfaction.
- Collaborated with cross-functional teams to align on project goals and deliver products on schedule.
- Participated in planning sessions and design reviews, iterating based on user research insights.

Lead II

UST

10/2020 - 06/2021

- Collaborated on UX projects for Dell EMC improving the Dell Copilot sales enablement app
- Redesigned the admin portal dashboard, achieving a 30% increase in usability scores
- Presented design deliverables, aligning solutions with business goals

CERTIFICATIONS

Certified UX Professional - Level 3

UX Certification indicating a professional level expertise in UX design from UX Mint, Chennai in year 2019

SKILLS

UX Strategy & Leadership

User Research & Testing

Design Systems Prototyping

Cross-functional Collaboration

Interaction Design

Enterprise UX Design

Presentation

End-to-End UX Process

Stakeholder Communication

Figma Framer

EDUCATION

B.E - Electrical and Electronics Engineering

Meenakshi College of Engineering

07/2006 - 07/2010

EXPERIENCE

Senior UX Designer

Kalpita Technologies Pvt Ltd

📅 01/2020 - 09/2020

- Designed a subscription-based app for home-cooked meals with a focus on user experience
- Developed the product roadmap ensuring alignment with user needs and business goals
- Conducted extensive user research, identifying pain points guiding feature prioritization

UX Designer

SafeStart India Ltd

📅 04/2019 - 11/2019

- Designed the safety training management application for SafeStart India Ltd
- Led user research uncovering key pain points to improve trainer workflows
- Conducted iterative user testing resulting in a user-friendly application

UX Consultant

Freelancing Projects

📅 04/2016 - 03/2019

Worked as a UX consultant across various sectors

- Collaborated with clients from various sectors on user needs for banking and advertising
- Led user research initiatives for internet banking, enhancing site usability
- Worked with cross-functional teams to integrate research findings into design improvements

Design Engineer

Disa India Ltd

📅 07/2012 - 03/2016

- Designed user interface screens for Human-machine Interface in industrial machinery
- Developed and tested machine designs on-site post installation
- Worked on various projects for major automobile manufacturers

Trainee Engineer

TCP Ltd

📅 08/2011 - 07/2012

- Worked as a trainee engineer in a power plant
- Assisted the team with maintenance operations